Supplier Improvement Policy

1.0 Purpose

All suppliers and subcontractors working with SEA Canada Systems Inc (SEA CAN) are expected to comply with this policy and all applicable laws and regulations. Sustainability performance will be reviewed as part of our ongoing supplier evaluation and selection process.

2.0 Scope

This policy applies to all suppliers providing goods and services to SEA CAN. It covers areas such as product quality, delivery performance, cost efficiency, ethical practices, and sustainability efforts.

3.0 Principles

Collaboration - We work with suppliers to identify areas for improvement and implement best practices.

Transparency - Open communication is encouraged to address challenges and share performance expectations.

Innovation - Suppliers are encouraged to adopt new technologies and methodologies that enhance performance.

Sustainability - Environmental and social responsibility are key factors in evaluating supplier performance

4.0 Continuous Improvement Expectations

Suppliers are expected to:

- Regularly measure, assess and improve their processes, quality, and efficiency
- Participate in performance reviews and corrective action programs as necessary
- Engage in training and development initiatives to stay aligned with industry best practices
- Implement sustainable sourcing and production methods

5.0 Performance Monitoring and Evaluation

SEA CAN will measure and evaluate supplier performance based on key metrics, including:

- Quality and defect rates
- On-time delivery performance
- Cost competitiveness
- Compliance with ethical and sustainability standards
- Responsiveness to corrective actions and improvement initiatives

6.0 Non-Compliance and Corrective Actions

Suppliers failing to meet expectations may be required to:

- Develop and implement corrective action plans, sometimes in collaboration with SEA CAN
- Participate in remediation programs
- Undergo re-evaluation or audits
- Face possible reduction or termination of business relationships if improvements are not made

7.0 Supplier Development Programs

To support supplier improvement, SEA CAN may offer:

- Regular training and workshops
- Joint process improvement initiatives
- Performance feedback and benchmarking

When engaged with a supplier on improvement activities, SEA shall manage these activities via a “Continuous Sustainable Improvement Plan” which SEA shall share and review with the supplier regularly.

8.0 Approvals

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9.0 Revision History Log

Rev	Description of change	Prepared by	Approved By	Date
00	Initial release	C. Rino	K. Cunnane	2026-04-22